



Comprehensive Autism Partnership

Enrolling in ECHO

➤ Step 1 – Enroll in EFMP

- To enroll in EFMP, the beneficiary should complete the demographics/certification sections of the required forms (**DD Forms 2792, 2792-1**). His or her health care provider must complete and sign the medical summary section. Beneficiaries will need to submit the enrollment forms to the appropriate military treatment facility (MTF) EFMP/special needs program office. Make sure to obtain a copy signed by EFMP.
- Additional information about EFMP and required forms can be found on the **Military Homefront website** or you can speak to a special needs advisor or case coordinator at an MTF.

➤ Step 2 – Submit EFMP paperwork to ECHO Coordinator

- An MTF EFMP representative or the beneficiary will need to send copies of the EFMP and special needs enrollment forms signed by the physician and EFMP representative to the **ECHO coordinator** for your area (phone and fax numbers listed by region are provided below) to determine ECHO eligibility. Once eligibility has been determined, the beneficiary will be registered in ECHO and will receive a letter verifying registration.

ECHO Contact Information

MARKET AREA	PHONE	FAX
Midwest (IL, IN, KY, MI, OH, WI, WV)	800-977-7910	888-299-4181
Mid-Atlantic (Southern VA, NC)	800-977-7531	888-299-4181
Northeast (DE, ME, VT, NH, MA, RI, NY, CT, NJ)	800-977-7961	888-299-4181
National Capital Region (District of Columbia, Northern VA, MD, PA)	800-977-7635	888-299-4181

ECHO Registration FAQ

How will I know if I am registered in ECHO?

Health Net will provide the sponsor/beneficiary with written notification when the beneficiary is registered in ECHO. Effective on the date of registration, the beneficiary is eligible to receive ECHO benefits.

What should I do if my ECHO registration is denied?

If you need clarification on reasons for denial into the ECHO program or have additional questions related to registration, contact the **ECHO Coordinator** for your area.

When I relocate to a new duty station, do I have to register again for ECHO?

Your ECHO registration will stay with you when you move to a new duty station. However, it's important for you to let your ECHO Coordinator know when you are moving. They will assist the transfer by contacting your new ECHO Coordinator, finding providers and services and coordinating care that you may need in your new area.

Questions? Contact Melissa Foss by email at Insurance@capaba.com or by phone at (540) 424-4093.

All information gathered from HealthNet Federal Services at HNFS.com